

YOUR RESPONSIBILITIES:

Exterior:

- · Routine pest control
- Routine landscaping* including but not limited to:
 - Mowing the lawn
 - Watering plants/lawn as needed
 - Irrigation upkeep (recommended usage is twice a week, 15 minutes each time, or based on local ordinances)
 - Weeding flower beds, etc.
 - Trimming the bushes
 - Raking leaves, etc. as needed
- Powerwashing driveway, home exterior, etc. as needed
- Cleaning gutters
- Winterizing your home (prevent freezing of pipes and outdoor spigots, remove snow and ice from walkways & driveways, etc.)
- Maintaining the pool (if applicable)

Interior:

- Replacing light bulbs as needed
- Replacing window screens as needed
- Changing your HVAC filters at least once every 3 months
- Checking your smoke detectors & inspecting fire extinguishers
- Winterizing your home (prevent freezing of indoor pipes)
- Managing minor toilet and drain clogging
- Cleaning/maintaining appliances

OUR RESPONSIBILITIES:

Exterior:

- · Water heater issues
- · Electrical power outage
- · Garage door repairs (if applicable)
- Roofing/siding issues & damage
- Fence repairs (if applicable)

Interior:

- Leaky faucets
- Intermittent electrical issues
- Major dripping drains & drain clogs
- Major leaks
- Air conditioning/heating issues
- Broken appliances

Emergency Maintenance:

Please refer to your Resident Guide (found in your portal) for more information about ResiHome emergency and everyday maintenance requests.

Emergency Maintenance is available 24/7 at (866) 500-7064.

Resident Safety:

We prioritize your safety! In case of emergencies, please contact local authorities and first responders before contacting us. Contact them by dialing 911.

Gas Leak: If you smell gas in your home, please exit the home quickly and call 911 immediately. Please contact us after you have contacted your local authorities.

PHONE: 866-500-7064

^{*}if landscaping is not included in your fees